



# The Company Car

## Insurance

The Company Car (TCC) purchases insurance from the Insurance Corporation of British Columbia (ICBC) under a fleet plan option so our organization, *not the driver*, holds the insurance. TCC offers far better coverage than most personal car insurance policies or car rental agency offerings.

TCC clients have three options for insurance:

- 1) Have damage\* covered by a VISA or MasterCard with Collision/Loss Damage Insurance (CLDI);
- 2) Join the Company Car \$0 Deductible Pool, or
- 3) Pay \$500 deductible when damage to the car occurs

### The Deductible

Deductibles are the monies that insurance companies (e.g. ICBC) charge when you use the insurance coverage you have paid for. In a worst-case scenario, the insurance company absorbs the lion's share of the financial implications of any event you are insured for – except for the amount you agree to pay if something happens; i.e. the deductible. This means that in the case of an at-fault accident, hit 'n' run, crack in the windshield, theft or vandalism, if you are insured, you will have to pay the deductible agreed to in order for the claim to be resolved (and likely TCC/The Car Co-op will cover the rest, unless personal injury is involved.)

While you have a Co-op car booked, you are responsible for the car. All of our drivers have a \$500 deductible with us. In the event of an unfortunate incident during your booking while car sharing, your cost is the deductible for repairs up to that \$500.

## Details

### Third Party Legal Liability

We carry Third Party Legal Liability up to \$5 million plus Collision and Comprehensive Coverage. Third Party Legal Liability covers passengers, drivers and passengers in other cars, pedestrians and cyclists who may get injured - for a total of \$5 million (not \$5 million per person). Drivers' injuries are covered under Accident Benefits.

### Limitations/Exclusions:

There is no coverage if damage resulted from avoiding the police or using a vehicle for any illicit or illegal purpose.

### Collision Coverage\*

In an at-fault accident, the driver at fault is responsible for the deductible just as if s/he were driving a personally-owned vehicle. If your driver is deemed by ICBC to be 100% at fault, the deductible would be \$500; if he/she was 75% at fault, the deductible would be \$375, etc. If the member is deemed NOT at fault by ICBC, then the deductible does not have to be paid.

\*See the following pages for more information.



# The Company Car

## Comprehensive Coverage\*

We insure ourselves for Comprehensive Coverage (due to the number of vehicles in our fleet) and we charge the driver the same rates as if this was covered by ICBC. For example, maximum deductible for vandalism (when it happens during your booking) would be \$500 - so if the damage was only \$142 then you just pay \$142. For all glass, the deductible is \$300.

If the vehicle is stolen, the most you pay is the deductible of \$500. Since 1997, we've had five cars stolen and all but two were brought back with no damage. The damage to those two was repairable and the \$500 deductible was paid.

\*If your firm pays the invoice each month on a VISA or MasterCard with CLDI coverage, damage in terms of collision and comprehensive is covered according to the credit card contract and there is no deductible.

## VISA/MasterCard CLDI Coverage

Many MasterCard and VISA credit cards now offer "Collision Loss Damage Insurance" (CLDI) specifically for car sharing, in addition to car renting. TCC is pleased to extend this coverage to our company clients who have an eligible corporate VISA or MasterCard.

In the event of an accident, TCC will collect any vehicle damage costs from whichever VISA or MasterCard is used to pay your monthly TCC invoice. TCC will first debit the credit card and you will later be reimbursed by the card company.

★ Eligible VISA or MasterCard with CLDI Coverage = \$0 Deductible

With VISA or MasterCard CLDI coverage, you and your organization would be fully covered by the credit card company for any damage to a TCC car and you would still be covered under TCC's insurance policy (i.e. liability, accident benefits, third party, etc.). Also, your business or organization will have a \$0 deductible in the event of an accident (versus the \$500 that is currently standard from TCC through ICBC).

### Eligibility

Find out if your VISA card is eligible by visiting <http://www.visa.ca/cldi/index.cfm>, which provides an eligible cards list and other information on your VISA card's insurance coverage. For MasterCard holders, please check your MasterCard agreement or check with your financial institution to see if your card has CLDI coverage specifically for car sharing.

### Application

If your VISA or MasterCard is deemed eligible, you'll need to complete either a [VISA - Decline Collision Loss Damage Insurance](#) or a [MasterCard - Decline Collision Loss Damage Insurance](#) form. Both forms are available on the TCC website or at our office.

Note that your card may not cover certain vehicles (e.g. pick-up trucks, cargo vans, etc.). Please check with your card company to find out what their restrictions are. In our current fleet, only pick-up trucks would not be covered.



# The Company Car

## \$0 Deductible Pool

It's a really unpleasant situation to have a car broken into and come to understand that not only were your personal belongings stolen, but now you'll have to pay \$500 to have the car's window and sundry damage repaired. Many TCC clients have asked us to look into ways to mitigate the need to pay the deductible. With this concern in mind we decided to build a \$0 Deductible Pool.

By completing the [Application for TCC's \\$0 Deductible Pool](#) form, paying the stipulated charge and meeting the conditions of the agreement, neither your organization nor your employees will have to pay the ICBC instituted deductible. Instead, the money will come out of the Pool set up by TCC.

As part of the Pool, you will be fully covered by all aspects of The Car Co-op's insurance policy. You will have a \$0 deductible in the event of an accident (versus the \$500 that is currently standard from the insurance company).

### Eligibility

If each of your drivers has had 0 or 1 at-fault accident with The Car Co-op/TCC in the last three years, as of June 25, 2008, your group qualifies. For TCC clients with drivers joining after that date, those drivers must be 100% free of at-fault-accidents to qualify. Each driver must continue to remain completely free of at-fault-accidents for him/her to maintain eligibility. The client must not have an outstanding balance on their account longer than 45 days past its due date. Once a driver has had one incident covered by the Pool, that driver is not eligible to participate in the pool for three years from the date of incident. In order to participate, the client must have all qualifying drivers in the Deductible Pool.

### Application

Complete this [Application for TCC's \\$0 Deductible Pool](#) form or request it from our office to fill it out. Return it to us by scan/email or fax at 604-685-1353. We'll simply add the charges monthly to your bill.

## Insurance Summary

The best option for both the client and The Company Car is CLDI on a credit card. The next best option for the client is the deductible pool.

Please contact our office for a list of suggested staff policies for car sharing in your workplace that your group can edit and set up internally.